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OpenTable Diner Reviews Reveal Top 100 Best Restaurants for Service

California and New York restaurants lead hospitality winners, followed closely by those in Florida, North Carolina, South Carolina, and Virginia. Plus, the top 10 honorees for service highlighted in rank order.

SAN FRANCISCO, March 5, 2013 /PRNewswire/ -- In honor of the art of excellence in restaurant hospitality, [OpenTable](#) (NASDAQ: OPEN), the world's leading provider of online restaurant reservations, is pleased to announce the 2013 Diners' Choice Award winners for the [Top 100 Best Restaurants for Service in the United States](#) and highlight the Top 10 honorees for hospitality. These awards reflect the combined opinions of more than 5 million reviews submitted by [verified OpenTable diners](#) for more than 15,000 restaurants in all 50 states and the District of Columbia.

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The Top 10 Best Restaurants for Service in the U.S., in rank order, include:

1. [Kai — Sheraton Wild Horse Pass Resort](#) — Chandler, Arizona
2. [The French Laundry](#) — Yountville, California
3. [NAOE](#) — Miami, Florida
4. [ON20](#) — Hartford, Connecticut
5. [Vetri](#) — Philadelphia, Pennsylvania
6. [Saison](#) — San Francisco, California
7. [The Kitchen Restaurant](#) — Sacramento, California
8. [Addison at The Grand Del Mar](#) — San Diego, California
9. [The Painted Lady](#) — Newberg, Oregon
10. [Palace Arms at the Brown Palace](#) — Denver, Colorado

"Providing high-caliber hospitality to diners is both a calling and a craft," said OpenTable Chief Dining Officer Caroline Potter. "From owners and executive chefs to servers and line cooks, the passionate professionals at these restaurants are creating carefully orchestrated, personalized dining experiences that appear effortless yet make guests feel appreciated and indulged all at once."

The complete list of winners, which includes Eleven Madison Park in New York City, goosefoot in Chicago, and La Belle Vie in Minneapolis, spans 28 states, including Alaska and Hawaii. California restaurants earned 14 spots on the list, followed by New York with 10 winners and Florida and North Carolina with eight apiece. South Carolina and Virginia each boast six winning restaurants, trailed by Illinois with five and Pennsylvania with four. Arizona, Georgia, New Jersey, Ohio, Tennessee, Texas, and Washington all have three honorees, while Hawaii, Massachusetts, Maryland, Oregon, and Utah have two each. Alaska, Colorado, Connecticut, Louisiana, Maine, Minnesota, Missouri, and Nevada restaurants are also included.

Restaurants serving American regional fare accounted for more than half the winners on the list of 100. French cuisine was also well represented. Other popular cuisines included Italian, European/continental, and Japanese.

The Diners' Choice Awards for the Top 100 Restaurants with the Best Service in the U.S. are generated from more than 5 million reviews collected from [verified OpenTable diners](#) between February 1, 2012 and January 31, 2013. All restaurants with a minimum "overall" score and number of qualifying reviews were included for consideration. Qualifying restaurants were then scored and sorted according to the highest average rating in the service category.

Based on this methodology, the following restaurants, listed in alphabetical order, comprise the Top 100 Best Restaurants for Service in the U.S. according to OpenTable diners. The complete list may also be viewed at <http://www.opentable.com/bestservice>.

2013 Diners' Choice Award Winners for the Top 100 Restaurants with the Best Service in the U.S.

- [Acquerello](#) — San Francisco, California
- [Addison at The Grand Del Mar](#) — San Diego, California
- [Alexander's](#) — Roanoke, Virginia
- [Arabellas Italian Ristorante](#) — Winter Haven, Florida
- [Artisanal Restaurant](#) — Banner Elk, North Carolina

[The Ashby Inn](#) — Paris, Virginia
[Atera](#) — New York, New York
[Aubergine at L'Auberge](#) — Carmel, California
[Bald Headed Bistro](#) — Cleveland, Tennessee
[Bibou](#) — Philadelphia, Pennsylvania
[Binkley's Restaurant](#) — Cave Creek, Arizona
[Bistro L'Hermitage](#) — Woodbridge, Virginia
[Blue Hill at Stone Barns](#) — Pocantico Hills, New York
[Boca](#) — Cincinnati, Ohio
[Bones](#) — Atlanta, Georgia
[Boulevard Bistro](#) — Elk Grove, California
[BV Tuscany Italian Restaurant](#) — Teaneck, New Jersey
[Cafe Baci](#) — Sarasota, Florida
[Cafe Juanita](#) — Kirkland, Washington
[Cafe Renaissance](#) — Vienna, Virginia
[Canlis](#) — Seattle, Washington
[Caviar Russe](#) — New York, New York
[The Cellar Restaurant](#) — Daytona Beach, Florida
[Chama Gaucha Brazilian Steakhouse](#) — Downers Grove, Illinois
[Charleston](#) — Baltimore, Maryland
[Charleston Grill](#) — Charleston, South Carolina
[Chef Mavro](#) — Honolulu, Hawaii
[Chez Francois](#) — Vermilion, Ohio
[Chez Nous French Restaurant](#) — Humble, Texas
[Commis](#) — Oakland, California
[The Copper Door](#) — Hayesville, North Carolina
[Cottage Place Restaurant](#) — Flagstaff, Arizona
[Daniel-Lounge Seating](#) — New York, New York
[The Dining Room-Biltmore Estate](#) — Asheville, North Carolina
[Eleven Madison Park](#) — New York, New York
[Farmhouse Inn & Restaurant](#) — Forestville, California
[Farrington House Restaurant](#) — Pittsboro, North Carolina
[The French Laundry](#) — Yountville, California
[The French Room](#) — Dallas, Texas
[Genoa Restaurant](#) — Portland, Oregon
[goosefoot](#) — Chicago, Illinois
[The Grill-The Ritz Carlton](#) — Naples, Florida
[Hamptons](#) — Sumter, South Carolina
[Hannas Prime Steak](#) — Rancho Santa Margarita, California
[The Hobbit](#) — Orange, California
[The Inn at Turkey Hill](#) — Bloomsburg, Pennsylvania
[Jens' Restaurant](#) — Anchorage, Alaska
[JUNGSIK](#) — New York, New York
[Kai — Sheraton Wild Horse Pass Resort](#) — Chandler, Arizona
[The Kitchen Restaurant](#) — Sacramento, California
[L20](#) — Chicago, Illinois
[La Belle Vie](#) — Minneapolis, Minnesota
[La Grenouille](#) — New York, New York
[La Mer at Halekulani](#) — Honolulu, Hawaii
[L'Auberge Chez Francois](#) — Great Falls, Virginia
[Le Bernardin](#) — New York, New York
[The Left Bank-The Sanderling Resort](#) — Duck, North Carolina
[The Library Restaurant](#) — Myrtle Beach, South Carolina
[LJ's & The Kat Lounge](#) — Hagerstown, Maryland
[Manresa](#) — Los Gatos, California
[The Melting Pot](#) — Myrtle Beach, South Carolina
[The Melting Pot](#) — Savannah, Georgia
[Menton](#) — Boston, Massachusetts
[Mille Fleurs](#) — Rancho Santa Fe, California
[n/naka](#) — Los Angeles, California
[NAOE](#) — Miami, Florida
[New York Prime](#) — Myrtle Beach, South Carolina
[Nicholas](#) — Red Bank, New Jersey
[Norman's at the Ritz-Carlton](#) — Orlando, Florida
[o ya](#) — Boston, Massachusetts

[ON20](#) — Hartford, Connecticut
[Orchids at Palm Court](#) — Cincinnati, Ohio
[The Painted Lady](#) — Newberg, Oregon
[Palace Arms at the Brown Palace](#) — Denver, Colorado
[Peninsula Grill](#) — Charleston, South Carolina
[Per Se](#) — New York, New York
[Restaurant Iris](#) — Memphis, Tennessee
[Restaurant Lorena's](#) — Maplewood, New Jersey
[Rover's](#) — Seattle, Washington
[Rudy & Paco's Restaurant & Bar](#) — Galveston, Texas
[Ruth's Chris Steak House](#) — Baton Rouge, Louisiana
[Ruth's Chris Steak House](#) — Lake Mary, Florida
[Ruth's Chris Steak House-Mohegan Sun at Pocono Downs](#) — Wilkes-Barre, Pennsylvania
[Ryan's Restaurant](#) — Winston-Salem, North Carolina
[Saint Jacques French Cuisine](#) — Raleigh, North Carolina
[Saison](#) — San Francisco, California
[Salt, The Grill-Ritz-Carlton](#) — Amelia Island, Florida
[Second Empire Restaurant and Tavern](#) — Raleigh, North Carolina
[Senza](#) — Chicago, Illinois
[St. John's Restaurant](#) — Chattanooga, Tennessee
[Sterling's Seafood Steakhouse at Silver Legacy Resort Casino](#) — Reno, Nevada
[Terrapin Restaurant](#) — Virginia Beach, Virginia
[Tony's](#) — St. Louis, Missouri
[The Tree Room](#) — Sundance, Utah
[TRU](#) — Chicago, Illinois
[Vetri](#) — Philadelphia, Pennsylvania
[White Barn Inn](#) — Kennebunk, Maine
[Woodfire Grill](#) — Atlanta, Georgia
[Yono's Restaurant](#) — Albany, New York

Diners can also read more about the Diners' Choice Awards for the Top 100 Restaurants for Best Service in the U.S. by visiting OpenTable Chief Dining Officer Caroline Potter's "[Dining Check](#)" blog.

About OpenTable Reviews

Originally launched in November 2008, the [OpenTable Reviews program](#) helps diners find restaurants that best fit their dining occasions. Diners who recently honored an OpenTable reservation are invited via email to submit restaurant feedback using an online form. Visitors to OpenTable can access reviews for thousands of OpenTable restaurant partners across the United States, Canada and the UK. The OpenTable Reviews program has generated more than 15 million reviews by verified diners, establishing [OpenTable](#) as one of the largest and most trusted sources for restaurant reviews.

About OpenTable, Inc.

[OpenTable](#) is the world's leading provider of online restaurant reservations, seating approximately 10 million diners per month via online bookings across more than 27,000 restaurants. The OpenTable network connects restaurants and diners, helping diners discover and book the perfect table and helping restaurants deliver personalized hospitality to keep guests coming back. The OpenTable service enables diners to see which restaurants have available tables, select a restaurant based on verified diner reviews, menus and other helpful information, and easily book a reservation. In addition to the Company's website and mobile apps, OpenTable powers online reservations for nearly 600 partners, including many of the Internet's most popular global and local brands. For restaurants, the OpenTable hospitality solutions enable them to manage their reservation book, streamline their operations and enhance their service levels. Since its inception in 1998, OpenTable has seated more than 400 million diners around the world. The Company is headquartered in San Francisco, California, and the OpenTable service is available throughout the United States, as well as in Canada, Germany, Japan, Mexico and the UK. OpenTable also owns and operates [toptable](#), the leading consumer destination site for restaurant reservations in the UK.

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